

January 22, 2010

Dear Friends in ATOS:

More than 220 of you have ordered the highlights CD recording of last summer's spectacular convention in Cleveland. Some of you responded to the ad in *Theatre Organ* in the September/October issue, which indicated a "hoped for" delivery in time for the holidays.

Obviously this has not happened, and we apologize most sincerely for the delay.

The reasons for the delay are technical, production, health, job and family-oriented all at once, as our initial producer, with all good intentions, suffered setback after setback, including not one, but two bouts with the H1N1 flu virus.

Thus, Christmas shipment was NOT going to happen, and we needed to find another producer to complete the process.

This, coupled with some lack of response from a couple of our artists, and we are now at the end of January, hoping we can ship by March 1, 2010.

Again, we are most apologetic for this delay, and assure you the final product will be well worth the wait.

More importantly, there are lessons learned in all of this, and ATOS will be well-prepared for this exercise for next year's convention in Seattle.

If any of you have any specific questions, my e-mail address is in the journal, as is my phone number. Feel free to contact me.

Sincerely,

Ken Double, President/CEO  
ATOS